Knowledge is Power

Here at the Enrichment Center of Lee County, we believe that most people prefer to take charge of the happenings occurring in their lives. The RESOURCE GUIDE empowers you to take control by providing the necessary information to research issues and make decisions. Enclosed is a list of local, state, and national organizations that deal with the issues of aging. The local organizations include service descriptions and any applicable eligibility requirements.

The staff at the Enrichment Center will be most happy to provide additional information or assist in accessing other organizations. Call us at any time, 919-776-0501

Staff Members who are here to assist you:

Debbie Davidson, Executive Director Melanie Rodgers, Admin. and Marketing Asst. Ilona Brown, Admin. Support Asst. I Debbie Williams, Senior Center Program Director Jimmy Solomon, Comm. Services Coordinator Carole Nicely, Senior Center Coordinator Kathy McLeod-Edwards, Fitness Coordinator Laverne Newby, Nutrition Coordinator Janice Holmes, Volunteer Service Coordinator Tamela Carter, Social Work Supervisor I Laurie Draughn, Social Worker I Judi Womack, Caregiver Advisor John Sandrock, Veterans Services Sid Morgan, Transportation Coordinator Russ McBryde, Transp. Admin. Support Asst. John Lyczkowski, Lead Driver

Acknowledgements

Lee Co. Board of Commissioners

NC Department of Health & Human Services
Division of Aging
2101 Mail Service Center
Raleigh, NC 27699-2101
919-733-3983

Triangle J Council of Governments PO Box 12276 Research Triangle Park, NC 27709 919-549-0551

Coalition to Improve the Quality of Life in Lee County

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911

P.O. Box 3729 Sanford, NC 27330

911 Emergency

919-775-8268 Non-Emergency

<u>Type of Service:</u> 24 Hour Emergency

<u>Service Description:</u> Upon dialing 911 and operator will dispatch your call for police, fire, ambulance service, or rescue.

AARP

The American Association of Retired Persons

601 E. Street, N.W.

Washington, DC 20049

800-424-3410 National Headquarters 202-434-2277 National Headquarters

919-776-0501 North Carolina Tax Assistance

www.aarp.org

<u>Type of Service:</u> Information for 50+ Population

<u>Service Description:</u> AARP is a non-profit, non-partisan organization for anyone age 50 or over, both working and retired. AARP is dedicated to helping older Americans achieve lives of independence, dignity, and purpose. AARP's motto, "to serve, not to be served," and its vision statement "bringing lifetimes of experience and leadership to serve all generations," are supported by the activities of members who are involved in community, state, and national affairs.

Tax Assistance: This free service uses volunteer tax counselors to help older adults prepare tax forms each year (February – April call 776-0501)

55 Alive Driver's Safety Program – Offered 2 times per year (call 776-0501)

Advance Directives

919-774-2100 Central Carolina Hospital 919-776-0501 Lee Co. Senior Services

919-775-5624 N.C Cooperative Ext. Service, Lee County

Type of Service: Legal

Contact: Attorneys

Central Carolina Hospital 774-2100

Family Physicians

Lee County Senior Services 776-0501 N.C. Cooperative Ext. Service 775-5624

<u>Service Description:</u> Advance Directives are legal documents, which will permit you to make certain choices regarding your future health care. You may make different choices as to the level of care you wish to be withheld or discontinued depending upon your medical condition.

Advanced Home Care

70 Memorial Dr. 6003 Chapel Hill Rd.

P.O. Box 5647 Suite 105

Pinehurst, NC 28374 Raleigh, NC 27607 910-295-4119 919-852-0052

www.advhomecare.org

Services: Respiratory, DME, Enteral Nutrition

Non-Profit Healthcare Company that supplies medical equipment involving respiratory, durable medical equipment and home enteral nutrition/tube feeding. Equipment delivered to patient's home, hospital or current residency.

Alzheimers NC, Inc.

1305 Navaho Dr., Suite 101 Raleigh, NC 27609 919-832-3732 Alzheimers NC, Inc. www.alznc.org

Type of Service: Support/ Information

<u>Service Description:</u> Alzheimers North Carolina, Inc. provides family support, community education, public awareness and supports research for the prevention, cure and treatment of Alzheimer's disease and related disorders. We serve 51 of North Carolina's counties (from the Triangle to the coast). Over 140,000 people in North Carolina are affected by Alzheimer's and these numbers are expected to quadruple by the year 2025.

We provide assistance with information, educational programs and services to patients, their families, health care professionals and the general public. Through support groups, Helpline and networking with other nonprofits and local, state and federal agencies, additional information and care is provided.

American Cancer Society

8300 Health Park Suite 10 Raleigh, NC 27615 919-334-5218 866-227-9371 800-ACS-2345 www.cancer.org

Type of Service: Information/Support

Cost: None

Service Description:

The American Cancer Society answers your cancer related questions.

American Home Patient

2912 S. Horner Blvd.
Sanford, NC 27330
919-774-2385
American Home Patient
800-959-8031
www.ahom.com

Type of Service: Respiratory and Home Medical Equipment

<u>Service Description:</u> All respiratory (home oxygen, CPAP, BiPAP, nebulizers, aerosol medications, internal feedings) and medical equipment (wheelchairs, hospital beds, walkers, lift chairs, power chairs, bath aids) Personal caring service for local folks by local folks!!

American Red Cross

507 North Steele Street Rm H212 Sanford, NC 27330 919-774-6857 www.redcross.org

Type of Service: Emergency

Cost: Varies

<u>Service Description:</u> To help prepare people for, cope with, and recover from emergency situations: 1. Disaster assistance for: one-family fires, flood, tornado, and hurricane victims, 2. emergency communication and armed forces and families 3. Health and safety education (CPR, First Aid, Water Safety, HIV/AIDS) 4. Babysitter's Training 5. Blood Donor Programs

Auditory Learning Center

400 Oberlin Road, Suite 205
Raleigh, NC 27605
919-828-1218 Auditory Learning Center http://auditorylearning.net

<u>Type of Service:</u> Hearing Impaired Services

<u>Cost:</u> Many services are without charge. Other fees vary

<u>Service Description:</u> Serves deaf and hearing-impaired children across North Carolina, with information, videotapes, and referrals. Also serves professionals throughout NC working with hearing impaired people with extensive training in audition, speech, language development and on-the-job observation and demonstration.

<u>Miscellaneous Information:</u> Training plans change quarterly. Call the Center for the latest schedule

Boone Trail Medical Center

Western Medical Group 24 Medical Dr. PO Drawer B, Hwy 421 Mamers, NC 27552 910-893-3063

Type of Service: Medical/Family Practice

<u>Cost:</u> Medicare, Medicaid, Private Insurance, Sliding Scale (based on income)

<u>Service Description:</u> Family Practice Medical Care, pediatrics, adolescent, adult geriatric, OBGYN, primary care, maternity care available

<u>Miscellaneous Information:</u> Five Clinics available in Harnett County to serve you: Boone Trail, Benhaven, Anderson Creek Dental Services, Anderson Creek Medical Services and Angier.

Breadbasket

140 E. Chisholm St. Sanford, NC 27330 919-774-3118

Type of Service: Food

Cost: Free

Service Description: Persons in need are eligible for a hot meal served daily.

Bright Audiology

1620 S. Third St. Sanford, NC 27330 919-774-3277 Office www.brightaudiology.com

<u>Type of Service:</u> Audiology & Hearing Aid Services Bright Audiology Mission Statement: To provide individuals with essential of life- the ability to communicate through enhanced hearing.

Cost: Varies

Service Description:

We provide the following services:

- *Thorough hearing evaluations for all ages
- *Custom hearing aids based on the individual hearing loss and listening needs. Hearing aids can be tried for a full trial period with no hidden fitting fees.
- *Assistive hearing devices for home: TV, telephones, alerting signalers.
- *Tinnitus evaluations/management.

Why we are unique:

- *We have personal experience with hearing loss.
- *We hold Doctoral Degrees in our areas of expertise: Audiology Pathology.

COLTS

(County of Lee Transit System)

1615 S. Third Street Sanford, NC 27330 919-776-7201 www.leecountync.gov

Type of Service: Transportation

<u>Cost:</u> Varies with situation. Generally paid through appropriate human service agency. Some general public ridership is available for a fee.

Service Description: Local and limited out-of town transportation is available to persons who qualify through human services agencies (i.e. Social Services, Health Department, Senior Services, Lee County Industries, Center for Independent Living, Mental Health). Public ridership is available. Lift-equipped vehicles are available.

<u>Miscellaneous Information:</u> Arrangements are made by contacting the COLTS office at 776-7201, Notification for transportation is needed 2 business days prior to appointment.

Carolinas Poison Control

PO Box 32861 Charlotte, NC 28232 800-222-1222 www.ncpoisoncenter.org

Type of Service: Emergency

Cost: Free

<u>Service Description:</u> Designated state-wide Poison Center for North Carolina. Staffed 24 hours a day, seven days a week by registered nurses and pharmacists who are specially trained to provide diagnostic and treatment advice for acute and chronic poisonings to the Toxicologists, also available 24 hours a day.

Center for Independent Living

209 Cole St. Sanford, NC 27330 919-774-6433

<u>Type of Service</u>: Adult developmental vocational program and compensatory education classes for persons with mental retardation ages 18 and older.

Cost: None

<u>Service Description:</u> The purpose of the center is to provide community facilities and services for education and guidance for independent living. The center also provides supervision and personal services to assist and enable independent living in normal surroundings. Referrals are made to Vocational Rehabilitation for supported employment services. Some job placements and supports are available through CIL.

Central Carolina Community College

1105 Kelly Drive Sanford, NC 27330 919-775-5401 www.cccc.edu

<u>Type of Service:</u> Education/Training

<u>Cost</u>: Varies with program. Financial assistance is available. If assistance is needed, call or visit the financial aid department. There are a number of special assistance programs, (i.e. single parents, women in non-traditional vocations, men in non-traditional vocations, college work study, and scholarships).

<u>Service Description:</u> Curriculum programs include: vocational, technical and transfer education. Literacy programs include: Adult Basic Education, General Education Development, English as a Second Language and Adult High School Diploma. Continuing education courses vary but include: art, sewing, crafts, health, computer literacy, electronics, and others.

Central Carolina Hospital

1135 Carthage St. Sanford, NC 27330

919-774-2100 Main

1-800-483-6385 CCH Physician Referral

www.centralcarolinahospital.com

Type of Service: Healthcare/ Education

<u>Cost:</u> Call hospital for schedule of cost

<u>Service Description:</u> Central Carolina Hospital had inpatient/outpatient services, cardiac and pulmonary rehabilitation, physical rehabilitation, maternity care, emergency medical services, occupational health services, education classes and more.

Inpatient/Outpatient services consist of emergency services, surgical services, diagnostic imaging (radiology), bone densitometry, breast imaging, breast navigator, sleep studies, cardiopulmonary, laboratory, obstetrics physical therapy, GI lab, acute dialysis, and cardiac catheterizations, birthing center, rehabilitation services and inpatient dialysis.

Medical Staff: With the medical staff now Exceeding 100, CCH offers the following specialties: Anesthesiology, Cardiology, Dentistry, Dermatology, Ear/Nose/Throat (Otolaryngology), Emergency Medicine, Family Medicine, Gastroenterology, General Surgery, Gynecology, Hematology/ Oncology, Hospitalist, Infectious Disease, Internal Medicine, Midwives, Nephrology, Obstetrics, Ophthalmology, Orthopedics Medicine, Orthopedic Surgery, Pathology, Physiatry (physical Rehab) & Pain Management, Pediatrics, Podiatry, Pulmonary Disease, Radiology and Urology.

Highlights:

Community Education and Training: Childbirth Education, Breast Feeding Classes, Infant CPR, Safe Parenting, Take Charge Tuesday Community. For information, call 800-483-6385.

Christian Healthcare Adult Day Care, Inc.

507 N. Steele St. Sanford, NC 27330 919-775-5610

Type of Service: Adult Day Care Center

Cost: Varies

Mission: Helping families keep loved ones at home and in the community, Christian Healthcare Adult Daycare, a non-profit agency that provides cost effective, high quality daycare for the disabled and older adults

Goals: Our goals are to improve participants self- esteem, to help clients keep there dignity, by staying a part of the community. Christian Healthcare will also promote health, wellness, socialization, recreation and give respite to the family from constant caregiving. This will be a Model Day Center Program for persons who need supervision while serving as a viable community resource.

Eligibility: (Who may enroll in Christian Healthcare ADC?) Adults 18 years old and older with physical, emotional, and mental impairments who require assistance and supervision. Ambulatory and semi ambulatory elderly or disabled adults that can benefit from a group setting are welcomed. Persons who families and caregivers need respite. Space is limited only 32 participants. Application for enrollment will be viewed on need.

Service Description:

Types of Services Provided: Communication between the staff and participants are the basics for creating a caring culture. Christian Healthcare ADC will minister to disabled and the elderly adult's physical, emotional, and spiritual needs.

Services and activities offered will include the following:
Food Services: meals, snacks, nutritional counseling,
Transportation: available on a limited basis to and from the facility
Counseling
Respite
Therapeutic Activities

Christian Healthcare Adult Day Care, Inc.

Health Services: administration of medication, supervision and assistance in daily living.

Food Services: Two snacks and lunch are served daily at the facility. Special of Therapeutic diets shall be provided as necessary for participants with medical conditions of functional impairments specified in participant's plan of care.

Therapeutic Activities: Activities are based on interest, needs and abilities of each participant emphasizing his/her strengths and abilities rather than impairments. Participants will be encouraged to take part in activities, but may chose not to, or chose another activity. Time is also scheduled for rest and relaxation and to attend to personal needs.

Health Services and Administration of Medication: Daycare's staff supervises administrations of medications for participants. Participants who do not need assistance with taking their medications may keep and administer their own medication as long as other participants do not have access to them.

Assistance with Daily Living: Assistance with activities of daily living for participants that need it. Services are provided in a safe and hygienic manner. We recognize individual's right to privacy and dignity. The maximum level of independence will be encouraged. Activities of daily living may include eating, toileting, transferring, mobility/ambulating, and continence area.

Transportation: Transportation to and from the daycare is available on a limited basis. Christian Healthcare ADC contracts with friendly transportation to provide this service. The length of the ride and the health status of participants are serious considerations when planning the transportation schedule.

Christians United Outreach Center of Lee County

2885 Lee Avenue P.O. Box 2217 Sanford, NC 27331 919-774-8485

e-mail: cuoc1@alltel.net

<u>Hours:</u> Food & Financial – Monday 4:30 p.m. – 6:00 p.m. Wed. & Fri. 12:30 p.m. – 2:00 p.m.

Thrift Shop – Saturday 9:00 a.m. - 1:00 p.m.

<u>Services Description:</u> The CUOC of Lee County offers several areas of ministry to meet the needs of the citizens of Lee County.

- -Food Pantry Distribution of perishable and non-perishable items to supplement the nutritional needs of families in crisis, but not act as their only source of food.
- -Thrift Shop Designed to help finance the other services offered by CUOC, the Thrift Shop also serves as a location where people with emergency situations can receive free clothing and other household items.
- -Financial Assistance Providing short term assistance in such areas as mortgage or rent, water and/or electric bills, heating costs, car repairs, etc.
- -Medical Equipment Loan of available equipment (walkers, wheelchairs, canes, etc.) to individuals free of charge for as long as the need exists.
- -Second Chance Gowns Prom gowns provided at no cost to girls who would otherwise be unable to afford a dress. This allows an opportunity for these young ladies to attend the prom with their peers.

Comfort Keepers

2296 D. NC HWY 5 Pinehurst, NC 28370 919-342-5899 919-342-6062 Fax www.comfortkeepers.com

Type of Service: In Home Care Serving Moore, Lee, and Wake Counties

<u>Service Description:</u> We will work with you to formulate a care plan that incorporates your needs, your wishes and your preferred schedule. Our caregivers provide quality care ranging from companionship services to assistance with the Instrumental Activities of Daily Living (IADLs). Whether services are needed for a few hours a day or 24 hours a day, our caregivers are available to meet your needs.

We provide the Following:

-In-Home Companionship Care

-Meal Preparation

-Grooming & Dressing Guidance

-Errand Services

-Grocery Shopping

-Incidental Transportation

-Daily "TLC" Phone Calls

-Laundry & Linen Washing

-Clothes Shopping

-Recreational Activities

-Light Housekeeping

-Organize Incoming Mail

-Periodic Review with Family

-Respite Care

-Emergency Monitoring

Community Home Care and Hospice

809 Wicker St. Sanford, NC 27330 919-718-5417

<u>Type of Service:</u> Pain and Symptom Management, Nursing Care, Grief Counseling, Spiritual Support, Volunteer Services and Case Management for terminally ill patients, their families and caregivers

Community Home Care & Hospice

<u>Cost:</u> Hospice care is covered by Medicare, Medicaid, and private insurance plans. Sliding scale for patients with no medical insurance. Services are provided on the basis of need, not the ability to pay.

Service Description: Community Home Care & Hospice uses a team oriented approach to quality, supportive care for patients near the end of life, and their families. Offering a myriad of community choices designed to allow the patient to live the remainder of their life in the home. Community Home Care & Hospice provides the patient and families with comfort care measures, supportive counseling and family avocation to meet and special needs that arise from the physical, psychological, spiritual, social, and economic stresses, often present in the final stages of illness. Hospice care is delivered primarily in the home, but may continue in the hospital, a long-term care setting, assisted living facilities, rest homes and our in-patient unit located in Lillington and Fayetteville.

Bereavement support services are available to families for a year following the patient's death. Community Home Care & Hospice provides individual visits to family members. Adult support groups are conducted at intervals throughout the year and are open to the community. Individual counseling is available for the children in the community.

<u>Miscellaneous information:</u> Patient/family volunteers received extensive training and assist the patient and family in many ways-shopping, transportation, sitting with patient, providing encouragement and support and help wherever needed. Volunteers are also needed to assist in the office, work on fundraising, newsletter, speaker's bureau, and publicity. Call for more information at 919-718-5417.

Crisis Line

615 Shipyard Blvd. Wilmington, NC 28403 800-672-2903 910-392-6936

<u>Type of Service:</u> Telephone, walk in crisis intervention, emergency youth shelter, referral service, etc.

Cost: Free, walk in pregnancy tests available for \$6.00

<u>Service Description:</u> Information and referral services are available to the appropriate resources depending on the type of crisis and location of caller. Counseling for various crises. Also offer an open-house program, a shelter for youth, based on referrals by the Department of Social Services

Daymark Recovery Services, Inc. (Sandhills Mental Health, LME)

130 Carbonton Rd.

Sanford, NC 27330

919-774-6521 – Appointment and Crisis Services – Monday thru Friday – 8:00 a.m. to 5:00 p.m.

1-866-275-9552 – After Hours, Weekends and Holidays

1-877-626-1772 – Mobile Crisis Management Team

Disability Rights North Carolina

2626 Glenwood Avenue, Suite 550 Raleigh, NC 27608 919-856-2195 877-235-4210 www.disabilityrights.org

<u>Service Description:</u> Disability Rights North Carolina protects the rights of our citizens with disabilities

Disability Rights North Carolina

DRNC is a private, tax-exempt, non-profit corporation that began by offering legal representation to children and adults with mental illness and developmental disabilities. With the law as our tool, our work helped to improve the lives of thousands of individuals. As the new Protection and Advocacy organization for North Carolina, we now serve people with all types of disabilities and many more lives will be changed.

Division of Services for the Blind

2601 Mail Service Center Raleigh, NC 27699-2601 919-733-9822 Debbie Jackson www.dhhs.state.nc.us/dsb/

Type of Service: Visual Impairment

<u>Service Description:</u> Individual assessments, individual goals, consultation regarding approved teaching methods (for teachers & parents, etc.) and technical advice on equipment and other resources that relate to overall development and functioning.

<u>Miscellaneous Information:</u> Services must be requested through area contact Jamie Perkins 919-718-4690 ext. 5248

Duke Family Support Program

Duke University Medical Center 200 Trent Dr., Blue Zone Rm 3513 Box 3600 Durham, NC 27710 919-660-7510 1-800-646-2028 (NC only) www.geri.duke.edu/service/dfsp/index.htm

Type of Service: Health/Medical and Informational Services

Cost: None

Duke Family Support Program

<u>Service Description</u>: Information and referral; specialty is in Alzheimer's Disease; provides an Alzheimer's support group; and daughters concerned with aging relative support group; and Alzheimer's conference yearly. Publish newsletter 2x/year. Free for NC residents, \$10.00 outside NC.

Miscellaneous Information: Durham Evening Support Group

6:30 p.m. last Thursday of every month

Daughters Support Group

Last Wednesday of every month

12 Noon – 1:00 p.m.

Emergency Response Systems

<u>Type of Service</u>: 24 Hour telephone contact designed to provide peace of mind at the touch of a button. The service is available for anyone who would like to feel more secure while at home alone.

Cost: Varies

Response Ability

Contact: Quality Home Healthcare Store

Address: 106 Park Ave.

Sanford, NC 27330

Phone: 919-775-2001

SOS Signal

Contact: SOS Industries, Inc. Address: 2650 N. Dixie Frwy.

New Smyrna Beach, FL 32168

Phone: 800-368-2925 904-423-5521

Emergency Response Systems

Lifeline

Address: 111 Lawrence St.

Framingham, MA 01702-8156

Phone: 1-800-543-3546

Health Watch

Phone: 1-800-318-9033

Employment Security Commission

Lee Co. Job Link Center 1909 Lee Ave. Sanford, NC 27330 919-775-2241 Information 800-768-5627 Job Lines www.ncesc.com

Type of Service: Employment Assistance

Cost: Free

<u>Service Description:</u> Provides job assessment, labor market information, employment counseling, job placement, etc. Makes referrals to jobs or supportive services, offers clerical testing and offers training under WIA (Workforce Investment Act).

Extended Care Facilities

www.dhhs.state.nc.us/dhsr/reports.htm

Skilled Nursing - Lee County

Lee County Nursing and Rehabilitation Center

714 Westover Drive

P.O. Box 1346

Sanford, NC

919-775-5404

Sanford Health & Rehabilitation

2702 Farrell Road

Sanford, NC

919-776-9602

Liberty Commons Nursing & Rehabilitation Center

310 Commerce Drive

Sanford, NC

919-499-2206

www.libertyhcs.com/lclee/index.html

Assisted Living – Lee County

Ashewood Estates / Victorian Manor

1115 Carthage St. / 1107 Carthage St.

Sanford, NC

774-3774 / 774-8989

Parkview Rest & Retirement

1801 Wicker St.

Sanford, NC

774-4322

www.parkviewretirement.com

Oak Haven Retirement

700 Westover Drive

Sanford, NC

774-8122

The Bayberry Inn

2002 Woodland Ave.

Sanford, NC

774-7170

www.thebayberry.com

First Choice Home Care, Inc.

506 Carthage St.
Sanford, NC 27330
919-775-3306
Home Care-Private Duty
www.firstchoicehomecare.com

Type of Service: Private Duty

<u>Cost:</u> Medicaid programs offered: PCS, CAP-DA, CAP-C & PDN Payment plans: Medicaid, private insurance (in network with BC/BS), self pay

<u>Service Description:</u> First Choice Home Care, Inc. offers a highly skilled professional staff of nurses RN/LPN's, and certified nurse aids. Our flexible program can be provided as a stand-alone service or in combination with other reimbursed home health services. Whether your situation calls for assistance with bathing, personal grooming, meal preparation, cleaning or companionship for a family member WE can meet you needs.

About our Professional Staff:

- All staff are insured
- Up-date references
- Complete criminal background checks

First Choice Home Care, Inc.

- All staff has required training and certifications
- Your health and satisfaction are our ultimate concerns

Our services include

- Assistance will all activities of daily living (bathing, grooming, toileting)
- Meal preparation and feeding
- Light housekeeping
- Skilled nursing care for adult and pediatric patients (including trachs and ventilators)
- Respite care
- Veinpunture program
- Available 24 hours/7 days per week
- Free RN assessment of each ones individual needs initially and on-going

FirstHealth Home Care Services

181 A Westgate Dr.
West End, NC 27376
800-876-2211 Toll Free
910-295-2211 Office Phone
910-255-3715 Fax
www.firsthealth.org

<u>Type of Service</u>: Home Health including Skilled Nursing & Physical Therapy in Lee, Moore, Montgomery, Richmond, Hoke & Scotland counties.

<u>Service Description</u>: FirstHealth Home Care brings experts medical care to your door. With a highly-trained staff of nurses, physical and occupational therapists, social workers and nutritional consultants, you can rest assured you'll receive the quality medical care your doctor has prescribed.

FirstHealth's Home care program includes a state of the art TeleHealth home monitoring system. It's a simple and fast method of checking your vital signs each day without ever leaving your home and allowing the results to be monitored by a Home Care nurse. TeleHealth helps you take care of yourself and provides the security of knowing that your home health nurse is taking care of you too, in between home care visits.

FirstHealth Home Care professionals live in your community and care for patients in Lee, Moore, Montgomery, Richmond, Hoke and Scotland counties.

FirstHealth Home Care including TeleHealth is covered completely by Medicare and Medicaid as well as most private insurance.

Skilled Nursing:

- Adult & Pediatric Nursing
- Disease/Medication Management and Education
- IV Infusion Therapy
- Wound/Ostomy Care
- TeleHealth monitoring

FirstHealth Home Care Services

Physical Therapy/Occupational Therapy:

- Orthopedic/Neurological Rehabilitation
- Post-Hospitalization Rehabilitation
- Home Safety/Falls Prevention Program
- Life Management Skills Assessment and Training

Social Worker:

- Long-term Planning
- Referral to Community Resources
- Assistance with Financial Concerns

Home Health Aides:

Assistance with Personal Care

Nutritional Consultant

Disease-specific Nutritional Assessment and Education

Funeral Homes

Type of Service: Funeral Planning

 Bridges-Cameron Funeral Home, Inc. 600 W. Main St. Sanford, NC 27330 919-774-1111

 CE Willie Funeral and Cremation Services 200 Hawkins Ave.
 Sanford, NC 27330 919-777-0898

 L. Horton Community Funeral Home 604 S. Horner Blvd.
 Sanford, NC 27330 919-774-1004

Knotts Funeral Home719 Wall St.Sanford, NC 27330919-776-4345

 Miller-Boles Funeral Home 1150 Firetower Rd. Sanford, NC 27330 919-775-3434

 Rogers-Pickard Funeral Home, Inc. 509 Carthage St. Sanford, NC 27330 919-775-3535

 Smith Funeral & Chapels 201 1st St. Broadway, NC 27505 919-258-6711

Watson Mortuary, Inc. 310 Courtland Dr. Sanford, NC 27330 919-776-4119

Glaucoma 2001

PO Box 429098 San Francisco, CA 91442-9098 800-391-3937 415-561-8500 Office

Type of Service: Medical Eye Care

<u>Cost:</u> For those with no insurance; no fee

Service Description: The GLAUCOMA 2001 Program encourages those who are AT RISK for Glaucoma to have a dilated eye examination, the most effective way of detecting the disease in its early stages. Anyone at moderate or high risk can be referred to an ophthalmologist for such an exam. The risk factors are: age, glaucoma in one's immediate family, belonging to the racial group most at risk: African American, length of time since experiencing Last Medical Care.

Those with no insurance are seen without charge. Citizenship or legal residency is required. Those with access to care in other ways (an HMO, VA hospital, etc.) are not eligible.

Habitat Home Store

964 N. Horner Blvd. Sanford, NC 27330 919-774-6767 Nancy Neal, Volunteer Store Manager

<u>Type of Service:</u> Resale of donated products for the home to the community at reduced costs.

Cost: varies

<u>Service Description:</u> We accept new and used products and materials used for or in the home. Items consisting of furniture, appliances, garden/yard tools, cabinets, windows, doors, paint, misc. home products, electronics, and many more. Items are sold to the community at 100% profit to Habitat to fund construction of houses for low-income families. Items donated are tax-deductible. It is a paid position, however they are volunteer based.

Habitat for Birds

1029 Spring Lane Sanford, NC 27330 919-775-1371

Type of Service: Sell items for and about birds

Cost: varies

<u>Service Description:</u> Have bird seed and feeders for all types of birds. We also carry houses and books to encourage nesting. Gift items are available for all occasions. Store is operated by volunteers and 100% profit goes to Habitat to fund construction of homes for low-income families.

Habitat for Humanity

PO Box 3821 964 N. Horner Blvd. Sanford, NC 27330 919-774-7779 www.sanfordhabitat.org

<u>Type of Service:</u> Housing for low-income families.

<u>Cost:</u> "sweat equity" and monthly house payment without interest <u>Service Description:</u> Building Houses for families who qualify with volunteers from the community.

Four basic criteria

- 1. Evidence of stable income
- 2. Resident of Lee County for at least 1 year
- 3. Inadequate or Substandard Housing
- 4. Family able or willing to provide minimum of 400 "sweat equity" hours

<u>Miscellaneous Information:</u> Philosophy: "People helping people help themselves".

HAVEN in Lee County

410 N. Horner Blvd. Sanford, NC 27330 919-774-8923

<u>Type of Service</u>: Services and Support for victims of domestic violence and Sexual Assault, Batterer Intervention.

Cost: None

<u>Service Description:</u> Services include crisis intervention, information and referral, companionship during hospital and criminal justice procedures, emergency shelter and transportation, support group, emotional support for victims and survivors, displaced homemakers program and Community Education (go into community to do domestic violence and sexual assault prevention and education).

Miscellaneous Information: Someone is available by phone 24 hours a day. All services are available to English and Spanish speaking persons. HAVEN's Treasures Thrift Shop, 511 Wicker Street. All proceeds benefit the shelter for domestic violence victims. Donations and volunteers are welcome!

Helping Hands Clinic

507 N. Steele St.
PO Box 4486
Sanford, NC 27330
919-776-4359 Helping Hands Clinic
919-776-0461 Fax

919-776-0461 Fax Email Address: hhcclinic@windstream.net

www.hhcsanford.org

Type of Service: Medical, Optical, Dental, Medication

Cost: Free to those with low income & no medical insurance

<u>Service Description:</u> Medical care for those in need of immediate, non-acute care (without insurance, Medicaid, or Medicare)

Helping Hands Clinic

<u>Miscellaneous Information:</u> Limited dental, eye, medical and pharmaceutical services.

Highway to Healing

(Formerly: Road to Recovery) 1615 S. Third St. Sanford, NC 27330 919-774-8940 Highway to Healing

Type of Service: Transportation of Cancer Patients

Cost: Free

<u>Service Description:</u> One Hundred and twenty five (125) volunteer drivers use their own cars to drive cancer patients who reside in Lee County to doctors, hospitals or therapy in Lee County, Pinehurst, Chapel Hill, Durham, Raleigh, Siler City or Fayetteville.

Hillview Christian Assembly

3217 Lemon Springs Rd. PO Box 2488 Sanford, NC 27331 919-776-8011 Type of Service: Food

Cost: Free

<u>Service Description:</u> Emergency food distribution. Bring picture ID, preferably a driver's license.

Home Delivered Meals (Referral for Meals on Wheels)

919-776-0501 Lee County Senior Services

Type of Service: Home Delivered Meal

Cost: Varies

<u>Service Description:</u> Hot meals delivered into homes to help maintain and improve the health of impaired homebound older persons by providing nutritionally balanced meals. This assists older adults to remain independent and in their own homes for as long as possible.

Johnston-Lee-Harnett Community Action, Inc.

225 S. Steele St. Sanford, NC 27330 919-776-0746 www.jlhca.org

<u>Type of Service:</u> Case management/crisis assistance/housing counseling/housing rehabilitation/and weatherization/head start Cost: Services are free if income eligible

<u>Service Description:</u> Johnston-Lee-Harnett Community Action is a private non-profit agency whose purpose is to develop programs to meet the needs of economically disadvantaged people and families. Currently, we provide the following programs.

Family services offer a comprehensive approach to assisting families to rise above the poverty level and become self-sufficient. The counselors evaluate the entire family condition to provide budget planning assistance in developing an overall plan for self sufficiency to reach their goals. Assistance is provided in finding affordable housing, better jobs, getting a better education and other stated goals within their overall plan. Income guidelines for this program are 100% of the poverty guidelines. Bring income verification and social security cards for each household member.

Johnston-Lee-Harnett Community Action, Inc.

Weatherization program- air sealing using a new technique to provide maximum energy conservation during extreme weather. Puts insulation in the floors and ceilings, caulks all air leaks, etc.

Heating Assistance Repair Replacement- Checks out the heating unit and repairs of replaces the unit when needed. Checks for carbon monoxide leakage. To apply for either weatherization of HARRP Program bring income verification, deed if own house, rent receipt if you rent, and social security cards for all family members.

The income guidelines for Weatherization are 200% and HARRP Programs are 150% of the poverty guidelines.

Urgent Repair- this program makes urgent repairs to fix unsafe or unsanitary conditions. The programs usually works with one project such as repairing a roof, fixing a substandard floor, making a wheel chair ramp, etc. Bring income verification, social security cards for each household member, and deed showing ownership.

Urgent repairs income guidelines is 50% or below the median income guidelines

There is a Spanish speaking counselor in Lee County to assist with out reach information, referral and follow-up, for clients with language barriers.

Housing Counseling- Comprehensive Housing Counseling is designed to assist homeowners who are experiencing financial difficulty and are behind in their mortgage payment. Default and Delinquent Counseling, and prepurchase counseling are provided. We also provide HECM and Fannie Mae reverse mortgage counseling.

Johnston-Lee-Harnett Community Action, Inc.

Head Start Program- for 3 & 4 year old disadvantaged children and their families. They should be 3 or 4 before October 16th. To apply bring Social Security card for the parent and the child; child's birth certificate; child's shot record; physical for the child less then one year old (can be gotten at the Health Department); proof of income (w2 form, check stub, written statement from employer or assistance source). The preference is previous 1040 income tax form. Bring Medicaid card if they have Medicaid. The Head Start Program has 4 major components-*education, *comprehensive health care programming, *parent education involvement, *social services designed to help the entire family unit. This also includes programming for handicapped children.

Welfare to Work Counseling- accepts referrals from Department of Social Services to work with TANF recipients having a hard time getting jobs and off welfare.

FEMA- assists with utility bills to prevent cutoff and rental assistance to prevent eviction.

United Way, local churches, area ministries- assist the counselors to meet crisis needs so that long range case management plans can be made.

Lee County Arts Council

PO Box 2615 507 N. Steele St. Sanford, NC 27330 919-774-6139 leecoarts@wave-net.net

<u>Type of Service:</u> The promotion and facilitation of the arts in Lee County.

Lee County Arts Council

Cost: varies with program or class

<u>Service Description:</u> The Lee County Arts Council brings the arts to the community and the community to the arts through in school programs and artist residencies; a quarterly newsletter; multicultural arts programs; a Christmas program; art classes; and Writing Out Loud meetings and public open mic events. The council also provides funding of local arts organization and events including The Lee County Orchestra and Chorus; Sanford Brush and Palette Club, High Hopes Chorus (seniors); Heart of Carolina Jazz Orchestra; Downtown Sanford, Inc., and much more.

Miscellaneous Information: The council is made up of and Executive Director and 16 volunteer board members, who meet the first Monday of each month in the council's office in the Lee County Arts & Community Center. The councils annual meeting, the first Monday in June is open to the public, at which time new officers are elected that include the President, Vice President, Secretary, Treasurer, and Historian. The Lee County Arts Council receives a seed grant from the state of North Carolina that must be matched from local sources, including individual and corporate donations.

Lee County Department of Social Services

530 Carthage St.
Sanford, NC 27330
919-718-4690
919-718-4634 Fax
Hours: Monday- Friday, 8a.m.- 5p.m.
www.leecountync.gov

<u>Type of Service:</u> Financial Assistance and Social Services

<u>Cost:</u> Free (unless a fee set by Social Service Board or County Commissioners)

Service Description:

Financial

Work First Family Assistance: Temporary assistance for needy families (WFFA). Eligible families get a monthly check or a one-time payment when the family has children (under 18 or expected to graduate prior to turning 19) that meet a certain degree of relationship to the adults applying. Consideration given to countable income, that must be at or less than a certain percent of the poverty level and resources/ liquid assets must be below certain levels. This program also provides Medicaid that assist with medical care to those family members.

Medical Assistance (Medicaid): This program helps families or individuals that are (aged/disabled) with medical bills (doctor fees, prescription drugs, hospital charges, nursing home care, etc.). All of them have income limits and some coverage programs have resource limits. If eligible, Medicaid can also cover unpaid medical bills for the three months prior to your month of application.

Food and Nutrition Services: Supplements low income families/individuals to buy adequate food for proper diets. Households must pass an income and resource test. Allotments are computed based on income, certain household expenses, living arrangements and household size. Eligible households receive an EBT card (electronic debit card) that they use to purchase food. The EBT card can be swiped at grocery merchants similar to a credit card.

Crisis intervention program: This program is for low-income households in a heating or cooling-related life threatening emergency. This program has limited funding and normally runs during the fall and winter unless there is a presidential declaration due to heat related deaths during the summer.

Low-income Energy assistance program: This program provides a once a year assistance payment to low-income households to help with the cost of heating. Applications are usually taken in late October or early November. Checks are issued in February based on the type of heating source, the household's income and the area of the state the applicant resides.

Child support enforcement: This program seeks to establish paternity, establish child support orders, enforce orders, collect payments, and obtain medical insurance from absent parents.

North Carolina Health Choice: Health insurance coverage for the children who do not qualify for Medicaid and whose family income is under 200% of poverty. This program requires a yearly \$50 enrollment fee for a family with 1 child or \$100 for 2 or more when the family income is over %150 of poverty. There is a small co-payment for some of the services provided by N.C. Health Choice.

State-County Special Assistance for Adults: A cash supplement to help low-income individuals residing in adult care homes 9such as rest homes) pay for their care. Adult care homes are unlike nursing homes in that medical care is not provided by home staff. Designated staff may administer medications and provide personal care services such as assistance with bathing, eating, and dressing.

Energy Neighbor Energy and CEMC Project Share: This program is for households in a heating or cooling related emergency when service is provided by Energy Neighbor and Central Electric Membership Corporation. These programs have income limits and authorization is based on funding availability.

Jim Garner Fuel Fund for the Elder: A program run strictly on contributions from the community. These funds are used to provide heating or cooling for the elderly that are living on fixed incomes. The program is expanded, when contributions allow, assisting this same elderly group with prescriptions.

Child Care: This program provides authorization for child care expenses for low-income families that are employed, attending school, protective service's cases, developmentally delayed, child welfare cases, and Work First Families. There are different eligibility requirements based on the reason for need for child care. Parents can expect to have a parent fee each month for their portion of the child care expense.

Social Services

Work First Employment Service: Purpose of this program is to assist WFFA recipients in becoming self sufficient through job training and education, with emphasis on job development.

Adult services: Services include In-Home Aide Services, Home Management services, long term care, Adult Day Care (day care for adults), Nursing and Adult Care Home placement, respite services, SA-In-Home case management for adults at risk for abuse, neglect or exploitation, adult protective services, Adult Care Home case management for those individuals in area facilities requiring enhanced care and supervising/monitoring adult care homes/family care homes under the licensure rules and regulations of the Division of Facility Services. Provide guardianship services for individuals found incompetent and there is no family or individual capable, suitable or willing to serve.

Aid for the Blind: Aid for people who are not eligible for Medicaid, but need aid in getting eye exams and eye glasses; social work services for the blind. Appointments are necessary.

Child Services: Recruitment, training and licensing for foster/adoptive parents, conduct independent adoptions, supervision of adoptive placement, home studies for relative adoptions. Supervision of dependent children in foster care with the focus on return to family or other permanency situations, i.e. adoption, guardian, custody. Investigations or assessment of families where abuse/neglect/dependency has been alleged. Treatment (case management) for families where abuse/neglect/dependency as been established.

Youth Work Permit: Issue employment certificates to children under the regulations of the State Department of Labor. Forms can be picked up at Social Services or printed from the Internet. After the employer completes the forms, it must be brought to Social Services. The permit must be signed by the minor in front of the social service's staff issuing permits. The minor must bring with them their birth certificate or legal picture identification.

Community Alternative Program (CAP): A Medicaid waiver program, which provides an alternative to nursing home placement for those eligible persons.

Disaster Assistance: Provide assistance to American Red Cross and Emergency Management in the event of a disaster. Functions would include registration of residents of shelters, management of the shelters and providing services to shelter residents.

Disposition of Unclaimed Bodies: When Lee County residents expire and the bodies are not claimed for burial by friends or family, social services must dispose of the bodies. This disposition does not include a funeral or burial.

Voter Registration: Register to vote all individuals applying for benefits, recertifying their benefits, or updating an address at a public assistance agency.

Fishing License Waiver: Issue Residential Subsistence Inland/Coastal Recreational Fishing License Waivers for recipients of Medicaid, Food Stamps and Work First Family Assistance.

Lee County Health Department Clinics and Programs

PO Box 1528

106 Hillcrest Dr.

Sanford, NC 27331-1528

919-718-4640	General Information	fax: 919-718-4632
919-776-7446	Animal Control	fax: 919-718-1426
919-718-4641	Environmental Health	fax: 919-718-4636
010 719 4642	WIC Program	

919-718-4642 WIC Program

919-777-0225 Health Education fax: 919-718-4632

www.leecountync.gov

Type of Service: Health Care

<u>Cost:</u> According to income and service

Animal Control: Prevents the spread of rabies. Picks up and impounds stray and unwanted animals- investigates and take appropriate action concerning nuisance or dangerous animals and animals which have bitten someone. Monday-Friday 8:00am-5:00 pm. On-call if an emergency arises after 5:00pm.

Breast and Cervical Cancer Screening: Breast and Cervical Cancer screening for Lee County residents (primarily for women over 50 years of age). Clinical breast examination and a screening mammogram-instruction in breast self-examination-pelvic examination and a Pap test, if necessary, by appointment only. Must meet eligibility requirements.

Lee County Health Department Clinics and Programs

Child Health Clinic: Promotes wellness in infants and children through prevention of illness, early detection, and referral.

Well child clinic/nurse screen clinic- second and fourth Tuesday by appointment. Provides well child examinations and screening for early detection for various disabilities.

Child Service Coordination: The child service coordination program focuses on the organization of services and resources that respond to the needs of children and their family. Visits to discuss the needs of your child's development and special needs- identification of community services and programs to meet your child's and family's needs- help in getting the services you have chosen- help in finding programs and services as your child's and family's needs change- help in coordinating the services you receive. Monday-Friday by appointment.

Communicable Disease Services: Prevention and treatment of transmittable diseases. Tuberculosis skin testing related to active cases of T.B. or Chest X-ray as indicated- TB skin testing for school or employment - Sexually transmitted infections exam, testing and treatment- HIV testing and counseling (confidential and anonymous).

Community Health Education and Promotion: Promotes and protects the health of all Lee County residents through education, outreach and collaborative efforts with agencies and the community. Services offered are: community health assessments and evaluations, health awareness campaigns, community outreach projects, nutrition counseling and classes, educational classes on topics like family planning, fitness, nutrition, and stress reduction/management, community health fairs/screening, advocacy for community health concerns

Most services are free, others are based on a sliding scale of Medicaid. Fridays 8:00 a.m.-5:00 p.m. with some services provided after hours.

Health Care Clinic: Lee Primary Care Clinic - available to Lee County residents with no medical insurance, Medicaid or Medicare coverage. (\$45.00 fee plus lab work costs) by appointment Monday -- Friday

Environmental Health Services: Protects vital nature resources and assures public health by providing inspections and education to prevent the contamination of food, water, air and land. Monday -Friday 8:00am-5:00pm.

Lee County Health Department Clinics and Programs

Immunization Services: Provides information and vaccines for the prevention of communicable diseases. Immunizations available by appointment. Immunization Clinic: offers provision of information and vaccines for the prevention of communicable diseases. Childhood and some adult immunizations are provided. Influenza clinic: provision of information and vaccines for influenza/flu. By appointment only (seasonal). Provided pneumonia vaccines to eligible persons when available.

Maternity Health Clinic: The Maternity Health Clinic offers care to pregnant females and focuses on education and supervision of prenatal and postpartum aspects of pregnancy. Patients deliver at CCH by certified nurse midwives. Postpartum Home visits and newborn visits are done by and RN for select clients. Maternity Care Coordination is also available for eligible maternity clients. A maternal care coordinator is a health professional registered nurse or social worker who provides support to pregnant women. MCC's respond to the patients psychological, education, financial and resource needs by having at least one contact via face to face counseling, telephone contact or home visits as needed.

Maternity Clinic- Mondays and Wednesdays by appointment MCC- Monday-Friday by appointment

Pregnancy Testing: Pregnancy testing by appointment cost \$20

Specialty Services: Call for more information. Programs such as Sickle Cell Syndrome.

Vital Statistics: Birth and death certification registration Monday -Friday 8:00 am- 5:00pm.

Women, Infant and Children (WIC) Program: Provides nutrition education and supplemental foods to promote healthy development during pregnancy and in early childhood. Promotes breast feeding. Monday - Friday (by appointment only)

Women's Preventative Health Services: provides comprehensive family planning (birth control) and clinical services that include a total physical exam to teens and women up to 50 yrs. old. Offers reproductive education, counseling and referrals as needed.

Lee County Industries (LCI, Inc.)

2711 Tramway Rd. Sanford, NC 27332 919-775-3439 Office www.lciinc.org

<u>Type of Service</u>: Employment and training services for individuals with disabilities and other barriers to employment.

Service Description: LCI, Inc. is a community rehabilitation program servicing Lee, Chatham, Moore, and Harnett Counties by providing evaluation and training to individuals with barriers to employment. LCI operates the Lee County youth WIA program: "Higher Me" and provides technology training to employers, employees, individuals with disabilities, and the local school system by identifying needed accommodations and training for students and employees.

Lee County Library

107 Hawkins Ave.
Sanford, NC 27330
919-718-4665 Main Library
919-258-6513 Broadway
919-776-3141 Jonesboro
www.leecountync.gov

Type of Service: Education/Information/Referral/Leisure

Addresses:

Broadway Branch 206 S. Main St. Broadway, NC 27505

Jonesboro Branch 309 W. Main St. Sanford, NC 27330 Hours:

Main Library: 9:00 a.m. – 9:00 p.m. (Monday – Wednesday), 9:00 a.m. – 6:00 p.m. (Thurs. & Fri.), 2:00 p.m. – 6:00 p.m.

(Sat & Sun)

Lee County Library

Broadway: 2:00 p.m. - 6:00 p.m. (Monday -Wednesday)

Jonesboro: 1:00 p.m. – 5:00 p.m. (Monday & Tuesday) 1:00 p.m. – 5:00 p.m. (Thursday & Friday)

<u>Service Description:</u> Library card can be used to borrow books, videos, DVDs, records, CDs and other materials from the library. Cards can be used at all branches. Group cards are available. To obtain a card one must present a valid ID, showing current mailing and/or street address (if temporary resident may obtain a restricted card, which limits holder to borrow two books per visit).

Other services include: reader's advisory, public -access internet, investment resources, interlibrary loans, outreach program (takes books and videotapes to people in rest homes), recorded and large print books, local history collection, local newspapers on microfilm, public meeting rooms (by reservation), and special children's services (see below)

Story time for children: times vary throughout the year, contact children's librarian, Doris Powell, for more information. Summer reading programs are available (registration is limited).

Lee County Parks and Recreation

2303 Tramway Road PO Box 1968 Sanford, NC 27331 919-775-2107 www.leecountync.gov

<u>Type of Service:</u> Recreation and Leisure programs

Cost: Fees vary with activities, call for more information

Service Description:

Athletics: Youth and adult programs in baseball, basketball, football, gymnastics, softball, and volleyball

Aquatics: Learn to swim lessons, public swim, and special programs.

Arts & Leisure Programs: Children's dance, Tiny tots

Outdoor education: wildlife displays, camps, lectures, hikes.

Lee County Parks and Recreation

Special events: various camps, clinics, demonstrations, and performances

Rentals: shelter, building and equipment rentals for parties, reunions, weddings, and etc.

Facilities:

Main office: PO Box 1968, Sanford, NC 27331; 919-775-2107; recreation and leisure programs information.

San-Lee Park: 572 Pumping Station Rd., 776-6221, nature programs, trails, canoes, paddle boats, shelter, picnic sites, camping, wildlife rescue. Open year round.

Armory: 147 McIver St., basketball, volleyball, shuffleboard, indoor walking, and Tiny Tots.

OT Sloan Park: 1420 Bragg St., olympic sized pool, dive tank, lessons and various programs available. Open Memorial Day Weekend to Labor Day Weekend. Rotary club tennis courts, 6 lighted, 1 rebound wall, restrooms, also 2 lighted athletic fields, playground equipment, picnic areas, disc golf course, beach volleyball court, restrooms.

Horton Park: 1515 Washington Ave.. Pool open first Saturday in June to mid-August, various programs available. Also two shelters, playground equipment, 2 hard surfaced basketball courts, lighted athletic field, restrooms.

Kiwanis Children's Parkplace: 101 Park Ave. Neil A. Cole Tennis courts, 4 lighted. Also shelter, playground equipment, and restrooms.

Kiwanis Family Park: 1800 Wicker St. Fitness trail, greenway, strolling garden, shelter, gazebo, picnic tables, playground equipment, volleyball courts, open space, and restrooms.

Buchanan Park: 3100 Cameron Dr.; shelter, picnic tables, playground equipment, lighted athletic field, restrooms.

Dalrymple Park: 300 Globe St. Ingram building, multipurpose use for dance classes, meetings, parties. Also 2 lighted athletic fields, tennis court, hard surface basketball court, batting cage, playground equipment, restrooms.

Optimist Park: 301 Legion Dr.; lighted athletic field batting cage, restrooms.

Temple Park: 806 McIver St., 2 lighted athletic fields, restrooms.

Lee County Parks and Recreation

WB Wicker Gym: 806 S. Vance St.; basketball, volleyball

Tramway Road Park: 2301 Tramway Rd; 4 lighted, soccer field, pond

Lee County Senior Services

The Enrichment Center 1615 South Third Street Sanford, NC 27330 919-776-0501 www.leecountync.gov

Type of Service: Information & Referral/Activities/Services

<u>Cost:</u> Fees vary depending on activity. Service fees based on NCDAAS Consumer Contribution Policy. Call for more information.

Mission Statement: The mission of Lee County Senior Services is to provide a comprehensive assessment of the needs and opportunities associated with older adults and to fashion an achievable vision of successful aging in Lee County.

Service Description:

Information and Referral: The Enrichment Center's knowledgeable staff will assist you in finding the answer to any question related to aging services. Social workers, fitness specialist, notary and activity director are available to assist you.

Community Information Services: Trained volunteers and staff provide assistance with tax preparation; deciphering Medicare and insurance statements. Advance directives or living wills are available and can be notarized at the center. An appointment is recommended.

Diners Club: Provides a hot, nutritionally balanced noon day meal for older adults at the Enrichment Center. Social programs, exercises, educational programs, and health screenings are included. Arrangements can be made for home delivered meals.

Lee County Senior Services

Services to Maintain Independence: Transportation.

Social and Educational Programs: Lee County Senior Services is housed in a community center providing activities, trips, seminars, self-help information and a monthly newsletter listing date/time events.

Medication/Fuel Assistance: Persons 60 or older may be eligible for this program based on individual need.

Group Respite (Caregiver's Time Out): This program provides temporary relief for caregivers, enabling them to meet personal needs and supporting their efforts to provide the majority of care for their family member in the home. For the participant, the program offers socialization, music, crafts, games, art and various other activities. Space is limited. Eligibility requirements include: continence with ability to use restroom facilities independently and ability to feed and ambulate without assistance.

Support Groups: The Enrichment Center plays a vital role in the lives of Lee County's older adults. We wish to empower the older adults and their families by providing the information and a support network to improve coping skills. We invite you to attend any of the following support groups:

Alzheimer's Support Group	Grief Support Group
Parkinson's Support Group	Grancare Support Group (Luncheon)
"ANGELS" Support Group	Living with Vision Loss Supp. Group
Diabetes Support Group	

Please contact The Enrichment Center for more information.

SHIIP: The Seniors' Health Insurance Information Program (SHIIP) answers questions and counsels older adults about Medicare, Medicare Supplement, Medicare Part D and other health insurance.

Volunteer Corps: The Enrichment Center Volunteer Corps is designed to serve as a clearinghouse for volunteer opportunities throughout Lee County. The Enrichment Center Volunteer Corps will also support and promote existing volunteer programs.

Lee County Senior Services

Fitness Programs:

Fitness Room: A fully equipped gym and part-time fitness trainer are available. An orientation is required before using the equipment or other programs.

Exercise Classes: Water Aerobics, Exercise with Kathy, Exercise with Jeanette and Stretch & Tone and Yoga. Please call 776-0501 for more information.

Senior Games of Lee County/Silver Arts: Olympic-style athletic events as well as artistic events. Open to Lee County residents 55 years of age and better. Contact: Jimmy Solomon.

Schedule of activities can be obtained at the Information Desk or by calling 776-0501.

Lee County Thrift Shops

American Legion Thrift Shop 916 Fields Drive Sanford, NC 27330 919-776-7794

HAVEN's Treasures 511 Wicker Street Sanford, NC 27330 919-708-5166

HAVEN's Treasure Too 118 Main Street Sanford, NC 27330 919-776-5979

Lee PTO Thrift Shop, Inc. 303 S. Steele Street Sanford, NC 27330 919-776-4142

Lee County Thrift Shops

The Salvation Army 305 S. Steele Street Sanford, NC 27330 919-776-2769

Christian United Outreach Center Lee Avenue Sanford, NC 27330 919-774-8485

Legal Aid of North Carolina, Inc.

503 Carthage St. Ste. 305, Sanford, NC PO Box 1728, Pittsboro, NC 27312 919-718-0554 919-542-0475 (Mon – Fri. 9:00 – 5:00) or 1-800-672-5834 Toll Free 1-866-219-5262 (New Clients Registration)

<u>Type of Service:</u> Legal Aid for low-income persons in non-criminal matters.

Cost: none

Service Description: Legal services provide legal advice and assistance to low income persons eligible under income and resource guidelines. The program can help with civil matters including: employment problems such as unemployment insurance, short-term disability and wrongful termination; public benefits such as Social Security and SSI, food stamps, and WFFA; health care problems; domestic violence and child custody; wills; powers of attorney and guardianships; consumer problems such as helping judgment debtors to protect their exempt property from creditors, assisting consumer victimized by illegal acts or unfair business practices by businesses, utility cutoffs and bankruptcy; housing problems such as eviction, foreclosure, discrimination and housing conditions; education problems; and disability rights. We do not provide legal services for traffic tickets or any other criminal matters; automobile accidents, medical malpractice, worker's compensation or any other personal injuries; separation agreements, divorce, alimony, or equitable distribution or marital property.

Liberty HomeCare & Hospice

1005 Carthage Street Sanford, NC 27330 919-774-9522 www.libertyhomecare.com

Type of Service: Home Health and Hospice

<u>Cost:</u> Medicare, Medicaid, Fee Scale, Private Insurance, Worker's Compensation, VA and Private Pay.

Staffing: Amy Gunter, RN, Operations Manager Leala Boyd, RN & Judy Page, RN, Home Health Coordinator Tammy DeGregorio, RN, Hospice Coordinator

<u>Service Description:</u> Skilled care through a multi-disciplinary team approach. The home health team includes nurses, home health aides, physical therapist, occupational therapist and speech therapist and medical social worker. Our Hospice team has nurses, aides, volunteers, medical social worker, chaplain and rehabilitation, as needed. We provide the medical supplies our clients need. For more information about your individual needs, call us. Anyone may request services.

<u>Miscellaneous Information:</u> Evaluation visits are made to determine if your needs can be met through these services or if a more appropriate referral is needed. There is no charge for this evaluation visit if the person does not become a client of Liberty HomeCare & Hospice.

Medical Review of North Carolina Inc.

100 Regency Forest Drive, Suite 200 Cary, NC 27511 800-722-0468

Information on appeals procedures following Medicare denial of Part A benefits.

Moncure Community Health Center

7228 Pittsboro-Moncure Rd. Moncure, NC 27559 919-542-4991 www.peidmonthealth.org

Type of Service: Medical, Dental, Nutrition, Pharmacy

<u>Cost:</u> Medicaid/Private Pay/Private Insurance. Sliding fee scale options available for qualified patients.

<u>Service Description:</u> All general health care, for adults and children, including prenatal/postnatal care and maternity care coordination. Spanish speaking staff are available, including doctors. Dental care for all ages including dentures for older adults. Social work, case coordination for older adults.

NC Cooperative Extension Service in Lee County

2420 Tramway Rd. Sanford, NC 27332 919-775-5624 www.lee.ces.ncsu.edu

Type of Service: Education, Information, Referral

<u>Cost:</u> Most services are free

<u>Service Description:</u> The Agricultural Education Program focuses on helping farmers solve everyday problems of crops, weed control, soils, forestry and business management. Homeowners will find a wealth of information available to them concerning lawn, home gardens, landscaping, and insect and disease control.

Family and Consumer Education Programs are designed to strengthen families and the home environment. Areas include food, nutrition and health, environmental awareness, financial resource management and food safety.

4-H Youth Development Programs help children ages 5 to 18 develop life skills through 4-H Clubs, school enrichment and special interest activities.

NC Cooperative Extension Service in Lee County

Services: Resource materials and education programs in a variety of areas, information and referral, soil analysis, insect and plant identification, youth and adult activities.

NC Department of Insurance Hotline

1201 Mail Service Center Raleigh, NC 27699-1201 800-546-5664 919-807-6750 www.ncdoi.com

Type of Service: Insurance Hotline

Cost: Free

<u>Service Description:</u> The Department of Insurance performs a variety of functions that affect the lives of North Carolinians in a number of ways:

- -License and regulate insurance companies, agents, brokers and claims NC adjusters.
- -Oversee the operation of insurance companies to help assure financial health.
- -Regulate premium rates insurance companies may charge and the policy forms they may use in providing coverage.
- -Provide information and assistance to insurance consumers.
- -Provide unfair and deceptive trade practices in the business of insurances.
- -Train volunteer counselors to assist older adults in the areas of Medicare, Medicare supplement and long-term insurance.

NC Division of Services for the Deaf and the Hard of Hearing

2301 Mail Service Center Raleigh, NC 27699-2301 919-874-2212 Local 800-851-6099 Voice/TTY

<u>Type of Service:</u> Human Services related to Deaf, Deaf-Blind and Hard of Hearing

Cost: None

<u>Service Description:</u> A Regional Resource Center Service for 18 counties; Lee included-provide advocacy, interpreting, communication support, information, referral and training for and about persons who are Deaf, Deaf-Blind and Hard of Hearing.

NC Lawyer Referral Service

8000 Weston Parkway Cary, NC 27513 919-677-0561 800-662-7660 www.ncfindalawyer.org

Type of Service: Legal

Cost: Private Pay

<u>Service Description:</u> Provides referral information, i.e. gives names and phone numbers of attorneys.

NC Library for the Blind & Physically Handicapped

1811 Capital Blvd.

Raleigh, NC 27635

888-388-2460 Nationwide Toll Free

919-733-4376 Voice

919-733-1462 TDD

statelibrary.ncdcr.gov/lbph/

NC Library for the Blind & Physically Handicapped

Type of Service: Visual/Handicapped Resources

Parent Agency: NC Department of Cultural Resources

Also connected with, and administers services for: National Library Service for the Blind and Physically Handicapped of the Library of Congress. website: http://www.loc.gov/nlsl

<u>Cost:</u> There is no cost for any library service, except for the Descriptive Video Club. All books, materials and equipment travel through the mail "Free Matter for the Blind."

Service Description: Loans recreational reading materials (books and magazines) in Braille, on record, on cassette tape and in large print. All audio materials will only play on special playback equipment which the library loans to active patrons. There are special attachments for the equipment, such as headphones, breath switches, and extension lever, to assist patrons with special needs. The library offers a book collection of over 75,000 titles and over 100 magazines. The library collection includes both juvenile and adult material. There are also a limited number of foreign language titles. Musical instruction materials and tactile maps can be borrowed upon request.

The library also offers a collection of over 170 video tapes that have audio descriptions of the action put into the soundtrack of the tape. The video tapes will play on a normal VHS VCR. The library does not loan video equipment. This part of the library service is only open to patrons who are actively using another part of the service. There is a cost for this part of the service.

Population Served: The library will serve individuals residing in NC who cannot use regular print due to a visual or physical handicap, or institutions that serve qualified individuals.

Eligibility & Certification: Any NC resident who, because of either a visual impairment or a physical handicap, cannot use regular print would qualify for library services. An application must be completed and certified by a qualified authority. Applications for individuals that have reading or learning disabilities require a medical doctor to certify, in writing, that the disability has a physical basis.

NC Library for the Blind & Physically Handicapped

Volunteers: The library uses many volunteers at the Raleigh facility. Volunteers are used for recording, brailing, shipping activities, equipment repair, administrative support and clerical duties.

Will Provide Speakers: On a limited basis. Contact Director of Volunteer Services

Contacts: Regional Librarian – Francine Martin

email: francine.martin@ncmail.net

Assistant Regional Librarian: Carl Keehn

email: carl.keehn@ncmail.net

Director of Volunteer Services: Lara Handler

email: <u>lara.handler@ncmail.net</u>

NC Office of Citizen Services (CARE-LINE)

2012 Mail Service Center Raleigh, NC 27699-2012 800-662-7030 www.dhhs.state.nc.us/ocs/careline.htm www.nccarelink.gov

<u>Type of Service:</u> Information & Referral Service/CARE-LINE/Ombudsman Service

Cost: Free

Service Description:

Ombudsman Program – The Ombudsman serves as the liaison between citizens and the Department of Health and Human Resources. The Ombudsman oversees the handling of problems, complaints or inquiries relating to the programs and delivery of services that fall within the jurisdiction of the Department.

Information & Referral – Callers receive information and referral on human service agencies in government, non-profit agencies and support groups through the Information and Referral service known as the CARE-LINE. A wide spectrum of services can be accessed by calling the CARE-LINE.

NC Office of Citizen Services (CARE-LINE)

NCcareLINK - The Services for Older Adults Neighborhood of NCcareLINK will help seniors, their families, and caregivers focus on finding the help they need. This is your direct link to a variety of services including: adult day care programs and nursing homes, employment, family and caregiver support programs, health, housing and long term care options.

Network on Aging (NOA)

1615 South Third Street Sanford, NC 27330 919-776-0501

<u>Service Description:</u> The Network on Aging is a collaborative effort among aging providers in Lee County and its surrounding areas to assess and identify the ever growing and changing needs of the aging population. The NOA meets monthly to address any new issues that may arise.

North Carolina Assistive Technology Program

1110 Navaho Drive 2711 Tramway Rd. Suite 101 Sanford, NC 27332 Raleigh, NC 27609-7322 919-850-2787 www.ncatp.org

Type of Service: Disabled-Technology

Cost: Formal written computer access evaluations are available on a fee-forservice basis; all other services are free.

Service Description: Serves all disabilities, all ages. Primary purpose is to help people with disabilities and professionals select assistive technology (equipment) to enable a person with a disability to become more independent and to improve the quality of one's life.

Demonstration and tryout of adaptive equipment, information and referral through 12 demonstration centers are available. Short term loan of equipment is also available. Information on funding resources and strategies as well as community resources is available.

North Carolina Medical Society

222 North Person Street Raleigh, NC 27601 919-833-3836 1-800-722-1350 Toll Free www.ncmedsoc.org

<u>Type of Services</u>: The North Carolina Medical Society is to unite, serve, and represent physicians in order to enhance physician advocacy for their patients and improve the health of the people of North Carolina.

Outreach Mission, Inc.

P.O. Box 476 Sanford, NC 27331

919-775-1311 Rev. Donald Kivett

919-774-7112 Women's Shelter, 507 S. Third St. 919-776-8474 Men's Shelter, 705 Chatham St.

<u>Type of Service:</u> Lodging-overnight shelter. Evening meals and light breakfast for those staying in the shelter.

<u>Service Description:</u> Offers shelter for people in need. Check in begins at 6:00 p.m., checkout is at 8:00 a.m. Other needs may be addressed by staff through referral.

Parkview In-Home Aide Service

P.O. Box 4057 620 Westover Drive Sanford, NC 27330 919-775-1475 800-777-1475

Type of Service: Home Care Services

Cost: Competitive Rate

Service Description: State approved agency serving Lee Harnett, Moore, Chatham, Hoke, Cumberland and Wake Counties. All nurse aides are certified and supervised by a registered nurse at all times. Parkview is a family owned, home-town based agency serving clients 24 hours a day, 7 days a week, since 1989. We offer Personal Care Service (PCS), Community Alternative Program (CAP), and private pay. We also approved by Private Insurance Companies. Clients are billed only for services rendered. Bookkeeping and personnel matters are handled by Parkview. Parkview is Bonded and Insured.

Piedmont HIV Health Care Consortium

331 West Main Street Suite 405 Durham, NC 27701 919-682-3998 800-272-9610 Toll Free www.piedmontconsortium.org

<u>Type of Service</u>: Case Management and Outpatient support services for people with HIV disease and their families.

Piedmont HIV Health Care Consortium

Cost: Free to income eligible persons.

Service Description: The Consortium functions to plan, develop, and ensure the delivery of comprehensive outpatient health and support services to persons living with HIV disease, their families and loved ones. The Piedmont Consortium serves Chatham, Durham, Franklin, Granville, Lee, Orange, Person, Vance and Warren Counties.

The Consortium offers assistance with:

-respite care -case management -in-home care -emergency assistance -mental health counseling -transportation -information and referral

-housing

-non-emergency financial assistance

In Lee County, contact: Lee County Health Dept. 919-718-4640

Quality Home HealthCare Store

106 Park Ave. Sanford, NC 217730 919-775-2001 919-776-8122 Fax www.qltyhms.com

Type of Service: Home Medical Equipment

Service Description: One stop shop for all your medical needs: Home Medical Equipment, home oxygen, Mastectomy fitting, Diabetic and Orthopedic Foot Clinic, Home IV services, prescriptions. Friendly home town staff to serve you.

Rental Complexes for Older Adults

www.nchousing.org

Adcock Rentals (Sanford Gardens)

1111 S. Horner Blvd Sanford, NC 27330 919-774-6046

Apple Tree Apartments

2619 Brick Capital Ct Sanford, NC 27330 919-774-0693

Brookhollow Apartments

1345 Brookhollow Dr. Sanford, NC 27330 919-775-3323

Courtland Apartments

1025 Courtland Village Dr. Sanford, NC 27330 919-774-1171

Firetower Crossing

119 Lightwood Ln. Sanford, NC 27330 919-777-0661

Forest Ridge Apartments

538 Forest Ridge Dr. Sanford, NC 27330 919-774-6423

Hunter's Glen

919-774-6511

Sanford Estates (Oakwood Avenue)

919-776-7032

Sanford Makepeace Apartments

102 Carthage St. Sanford, NC 27330 919-775-1255

Rental Complexes for Older Adults

Sandhill Manor

801 Harkey Rd. Sanford, NC 27330 919-777-0694

Simpson & Simpson

503 Carthage St. Sanford, NC 27330 919-774-6511

Summerfield/Applegate Apartments

2518 Indian Well Ct Sanford, NC 27330 919-774-1009

Westridge Apartments

2059 Pathway Dr. Sanford, NC 27330 919-775-5134

Wilrik Hotel Apartments

152 S. Steele St. Sanford, NC 27330 919-777-2773

Woodbridge Apartments

5200 Arrowood Circle Sanford, NC 27330 919-774-6125

West Rose Apartments

1112 Juniper St Sanford, NC 27330 919-774-1117

SHIIP (Seniors' Health Insurance Information Program)

NC Department of Insurance

111 Seaboard Avenue

Raleigh, NC 27604

800-443-9354 Toll Free

919-776-501 Local SHIIP Contact – The Enrichment Center

www.ncshiip.com

Type of Service: Insurance Counseling

<u>Service Description:</u> SHIIP answers questions and counsels older adults about Medicare, Medicare Supplements, Medicare Prescription Drug Plans and other seniors health insurance benefits and options.

Salvation Army

507 N. Steele Street Administrative & Social Service Office

305 S. Steele Street Thrift Store

Sanford, NC

919-718-1717 Administrative & Social Service Office

919-776-2769 Thrift Store

www.salvationarmysouth.org

Type of Service: Emergency Assistance

<u>Service Description:</u> The local unit of the Salvation Army operates a thrift shop that sells affordable, reusable items to the general public. They also will provide emergency assistance after determining if an individual is eligible for assistance. He/she must go through an application process.

Miscellaneous Information: Donations and volunteers are always welcomed.

Sanford Housing Authority

P.O. Box 636 1000 Carthage Street Sanford, NC 27330 919-776-7655 Office 919-776-7657 Fax www.shanc.org

Type of Service: Affordable Housing

Cost: Rent is based upon 30% of a person's actual income.

<u>How to Apply:</u> Applications can be picked up and returned at our main office at 1000 Carthage St.

Our Goal: Since 1961, The Sanford Housing Authority has made its goal to provide safe and sanitary housing for the low-income citizens of Sanford, North Carolina. In all, the Authority owns 443 public housing units in its communities across the area, plus manages another 441 Section 8 voucher program units. Both of these housing options can provide you and your family with safe, affordable housing in great locations throughout Sanford and Lee County.

Our Communities: We have 8 communities scattered throughout Sanford to meet your specific housing needs. Of these eight, two are specifically designated for the elderly and disabled. These include Stewart Manor off of Horner Blvd., and Matthews Court off of Third Street. Both locations are conveniently located within minutes of stores, post office and banks, yet still provide a peaceful, community minded living arrangement. At both these locations, we have an onsite resident services coordinator who facilitates many activities for residents, including weekly trips to the Sanford Nautilus, Bingo Night, bowling at Kendale Lanes and various other outings for our residents to enjoy at no cost to them.

<u>Home Ownership Program:</u> We offer a Home Ownership program which provides individuals and families the opportunity and assistance needed to purchase a home of their own in the Sanford/Lee County area. Financial, as well as, planning and budgeting assistance is available for all qualified participants. Call today to find out qualifications and let us make becoming a homeowner a viable option for you and your family.

Sanford Housing Authority

Housing Complexes Available:

- -Linden Heights Linden Ave. and Talley Ave.
- -Matthews Court Third St. and Temple Ave.
- -Harris Court Vance St., Dudley St., Oddfellow St.
- -Gilmore Terrace James St., Walden St., Fields Dr., Harrington St.
- -Stewart Manor 500 Dudley St.
- -Utley Plaza Winslow St.
- -Foushee Heights Eames Dr.
- -Garden Street Garden St., Clark Circle, Battle Ave., Rose St.

Sanford Lions Club

P.O. Box 892 Sanford, NC 27331

Type of Service: Visually Impaired/Hearing Impaired

<u>Service Description:</u> Assistance with needs of visually impaired children and adults. Call for more information regarding appropriate request and process.

Contact: Jamie Perkins, Lee County DSS 919-718-4690 or President of the Lions' Club

Section 8 Housing

1000 Carthage Street Sanford, NC 27330 919-774-6212

Type of Service: Housing

<u>Service Description:</u> Rental assistance through private landlords. Must qualify as low-income family, disabled or elderly. Call to make an appointment. Rent is based on 30% of family's gross income.

Senior Games and Silver Arts of Lee County

The Enrichment Center of Lee County 1615 S. Third St. Sanford, NC 27330

919-776-0501 contact: Jimmy Solomon

<u>Type of Service:</u> Olympic-style Athletic events, as well as, Artistic events

Cost: \$10.00 Early Bird/\$15.00 Late Registration

Service Description: Open to Lee County residents 55 years of age and better. Senior Games and Silver Arts of Lee County is part of a network of local games across the state; sanctioned by NC Senior Games, Inc. Participants in Senior Games and Silver Arts of Lee County compete to qualify for NC Senior Games State Finals held each fall in Raleigh.

Seniors Eye Care Program

P.O. Box 429098

San Francisco, CA 94142-9098

800-222-EYES Toll Free

800-222-3937 Toll Free

877-887-6327 Administration (Toll Free)

www.allaboutvision.com/viewpoints/0300seniors.htm

Type of Service: Medical Eye Care

<u>Cost:</u> No cost to patient

<u>Service Description:</u> Provides medical eye care in order to detect and treat eye disease at no cost to patient (65 years and older). Medical eye care is provided through an area doctor. (In our area there are locations in Southern Pines, Raleigh and Fayetteville.)

Eligible Persons:

- *must be 65 years of age or older
- *must be citizen or legal resident
- *must be unable to afford care on their own
- *for those who haven't had medical eye care in the last three years or do not have an ophthalmologist (medical eye doctor).

<u>Miscellaneous Information:</u> Literature about various eye diseases is available upon request.

Services for the Blind (Lee County)

530 Carthage St. Sanford, NC 27330

919-718-4690 Jamie Perkins ext. 5248

<u>Service Description:</u> Social Worker for the blind provides teaching of independent living skills to visually impaired children and adults. Serves as a liaison with other agencies. Information and referral provided as appropriate. Counseling on individual basis. Based on vision eligibility only.

Medical eye care is available to prevent the loss of vision (eye exams, surgery, medication and screening – based on income)

Social Security Administration

401 Tiffany Dr.
Sanford, NC 27330
800-772-1213 Toll Free
1-877-319-5774 Sanford Office
www.ssa.gov

Type of Service: Social Security

<u>Service Description:</u> Monthly benefits, Medicare entitlement and SSI assistance (based on age and disability). Applications taken in local office or by mail for Social Security number. Call for more information.

Temple Theatre

120 Carthage St. P.O. Box 1391 Sanford, NC 27331 919-774-4512 www.templeshows.com

<u>Type of Service:</u> A live professional theatre with diverse cultural programming for all ages.

Cost: \$20 Adults, \$10 Students, \$16 Groups

<u>Service Description:</u> Historic Vaudeville Theatre now serving as a Professional Regional Theatre and vibrant Performing Arts Center.

The Exchange Club of Sanford

P.O. Box 783 Golf Course Lane Sanford, NC 27330 919-775-5762 Elwell Turner

Type of Service: Service to Youth and Senior Citizens

<u>Service Description:</u> The Exchange Club of Sanford maintains a fleet of wheelchairs which are supplied, upon request, for short-term and moderate-term needs.

The Club supports child abuse prevention programs and further provides services to youth through its scholarship and academic awards grants.

Many other area public service organizations have received support from the Club over the years.

Total Life Care

824 S. Horner Blvd. Sanford, NC 27330 919-776-0352

Type of Service: In-Home Care

<u>Service of Description:</u> Compassionate, comprehensive care available 24 hrs a day/ 7 days a week.

*Personal Care *Life Assistance *Companionship *Meal Preparation

*Recovery In Home *Errands

*Bathing / Grooming *Light Housekeeping *Special Needs *Family Support

Private Duty, RN's & LPN's, CNA's Medicaid Licensed / Insured / Bonded

Miscellaneous Information: Insurance Claims Filed, Medicaid Reimbursement, Free Care Assessment.
Helping Seniors / Others Live At Home

Veterans Administration Regional Office

Federal Building 251 N. Main St. Winston-Salem, NC 27155-1000 800-827-1000 VA Questions www.vba.va.gov

Type of Service: Veterans Assistance

<u>Service Description:</u> Questions concerning Veterans Affairs can be answered by dialing 1-800-827-1000 and selecting the type of benefit you are seeking or press 0 to speak to a VA employee.

Veterans Services

The Enrichment Center 1615 S. Third St.
Sanford, NC 27330
919-776-0501 ext. 209 Mon – Fri 8:30 a.m. to 12:30 p.m. www.leecountync.gov

<u>Type of Service:</u> Veterans Assistance

Cost: None

<u>Service Description:</u> Provides assistance for veterans and their survivors seeking benefits from the Veterans Administration.

Vocational Rehabilitation

201 Commercial Court Sanford, NC 27330 919-775-2247

Type of Service: Employment Assistance for Persons with Disabilities

<u>Cost:</u> Services are generally free. If client has Medicaid or private insurance, those benefits will be used first.

Vocational Rehabilitation

<u>Service Description:</u> Provides services to enable a disabled person, (Physical, Mental, Emotional or Learning Disability) to find and keep a job. A determination will be made as to whether VR Services are likely to enable the disabled person to maintain employment. The disability must be documented by a doctor. Services could include job placement, training, equipment, job site accommodation, transportation, etc.

Vocational Rehabilitation for the Visually Impaired

Division of Services for the Blind 225 Green St., Suite 500 Fayetteville, NC 28301 910-486-1582 800-422-1897 www.ncdhhs.gov/dsb

Type of Service: Rehabilitation for Visually Impaired

Cost: No cost to client

<u>Service Description:</u> Assist clients with eye care, surgery, medical transportation, reimbursement, medication, training (in some cases college), mobility training, employment location, vocational evaluation, and the rehabilitation center in Raleigh is also available.

<u>Miscellaneous Information:</u> May call directly or be referred by Jamie Perkins at the Lee County Department of Social Services 919-718-4690.

Volunteer Corps

The Enrichment Center 1615 S. Third St. Sanford, NC 27330 919-776-0501

Email: jholmes@leecounty.gov

<u>Type of Service:</u> Volunteer Opportunities

Volunteer Corps

<u>Service Description:</u> The Enrichment Center Volunteer Corps is designed to serve as a clearinghouse for volunteer opportunities throughout Lee County and to support and promote existing volunteer programs. The Volunteer corps serves individuals seeking volunteer opportunities and organizations in need of volunteers.

TOLL FREE HOTLINES

211 Information Line	211
AARP Health Insurance (Claims)	1-800-523-5880
AARP Health Insurance (Customer)	
Alcohol & Drug Abuse Helpline	1-800-252-6465
Duke Alzheimer's Family Support Program	1-800-672-4213
Alzheimer's Association Information & Referral	1-800-272-3900
Alzheimer's North Carolina, Inc	1-800-228-8738
Alzheimer's Disease Education & Referral	1-800-438-4380
American Association of Kidney Patients	1-800-749-2257
American Assoc. of Retired Persons (AARP)	1-800-424-2277
American Cancer Society Hotline	1-800-227-2345
American Council for the Blind	
American Diabetes Association	1-800-232-3472
American Heart Association Mid-Atlantic Affiliate	1-800-284-6601
American Institute for Cancer Research	1-800-843-8114
American Kidney Fund	1-800-638-8299
American Osteopathic Association	1-800-621-1773
Arthritis Foundation Information	1-800-283-7800
Automobile Insurance Program	1-800-541-3717
Better Hearing Institute	1-800-327-9355
Breast Cancer Information	1-800-221-2141
Cancer Information Service	1-800-422-6237
CARE-LINE	1-800-662-7030
Carolina Poison Control Hotline	1-800-848-6946
Easter Seals Society of NC	1-800-662-7119

TOLL FREE HOTLINES

Elder Care Locator Line	1-800-677-1116
Help for Incontinent People	1-800-252-3337
Huntington's Disease Society of America	1-800-345-4372
Internal Revenue Service	1-800-829-1040
Grief Recovery Institute	1-800-445-4808
Kidney Information	
Medicare Telephone Hotline	1-800-633-4227
National Council of Aging	
National Eye Care Project Helpline	1-800-222-3937
National Institute on Aging Information Center	1-800-222-2225
National Library Services - Blind & Handicapped	
North Carolina Eyes, Southern Pines	1-800-848-6947
NC Crisis Line	1-800-672-2903
NC Department of Insurance Hotline	1-800-662-7777
NC Disability Hotline	1-800-638-6810
NC Library for the Blind & Physically Handicapped	1-888-388-2460
NC Travel & Tourism	1-800-847-4862
Parkinson's Disease Foundation	1-800-457-6676
SHIIP (Senior Health Information Program in NC)	1-800-443-9354
Social Security Administration	1-800-772-1213
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